# The Services SETA (Sector Education & Training Authority)

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# SSETA- SERVICES SECTOR EDUCATION TRAINING AUTHORITY

#### **ACCREDITATION EVALUATION REPORT**

#### **PROVIDER CONTACT DETAILS:**

Registered Name of Provider: Imsimbi Training (Pty) Ltd

Trading Name of Provider: Same as above

Satellite campuses if any: N/A

 Contact Person:
 David Sadie

 Tel:
 082 607 1554

 Cell:
 082 607 1554

E-mail: david@imsimbi.co.za

Physical Address: 114, 3<sup>rd</sup> Avenue

Fairland 2030

Postal Address: P.O. Box 731617

Fairland 2030 Gauteng

Company registration number: 2012/011910/07

Date of Report: 13 September 2018

**Provider Accreditation Number: 2147** 

#### Introduction

This is a report of an institutional and learning programme evaluation of **Imsimbi Training (Pty) Ltd** undertaken by the **SSETA- Services Sector Education Training Authority.** 

The principal purpose of this evaluation report is to provide feedback on the extent to which **Imsimbi Training (Pty) Ltd is** effectively providing quality education and training to learners within the context of the National Qualifications Framework and against the **SSETA- Services Sector Education Training Authority** accreditation criteria.

#### 1. Method & Evaluation process followed:

The accreditation process has 3 phases:

#### **Step 1: Application form by Provider**

The provider completed the Online Application for Accreditation form as part of the accreditation process. The application form served as a guide for **SSETA-Services Sector Education Training Authority** appointed evaluators as to what exists at the provider's site at the time of its application for accreditation.

## **Step 2: Desktop Evaluation**

Evaluators appointed by SSETA- Services Sector Education Training Authority conducted the evaluation through desktop, which took place at SSETA – Services Sector Education Training Authority, as per SSETA-Services Sector Education Training Authority criteria.

#### Step 3: Outcome of the evaluation

The outcome of evaluation of the application for accreditation is communicated to the provider only once the evaluator's recommendations have been verified and ratified by SSETA- Services Sector Education Training Authority Accreditations division.

#### Glossary of abbreviations used in this report:

SAQA- South African Qualifications Authority

QCTO- Quality Council for Trades and Occupations

SSETA- Services Sector Education Training Authority

SETA- Sector Education Training Authority

PA- Programme approval

NYR- Not yet recommended

MoU- Memorandum of Understanding

US- Unit Standard

SO- Specific outcome

Next Review Date: 31 March 2019

AC – Assessment criteria CCFO's- Critical cross-field outcomes EEK's- Essential embedded knowledge RPL- Recognition of Prior Learning

# 2. Type of Submission:

First time evaluation:	
Remedial Evaluation:	
	17-18 July 2018
Extension of Scope Evaluation:	
MOU: Programme Approval	
Monitoring Site Visit Remedial Evaluation	

## 3. Outcome of Evaluation:

## **Accreditation status awarded**

Learning Programme Title	Provisional Accreditation	Full Accreditation	Accreditation Not Yet Recommended	Programme Approval Awarded (MOU Providers)
Further Education and Training Certificate: Generic Management SAQA I.D. 57712 LP 74630	✓			

This serves as a confirmation that **Imsimbi Training (Pty) Ltd has** been evaluated and based on the recommendations of the **SSETA-Services Sector Education Training Authority** evaluator, **Imsimbi Training (Pty) Ltd** has been awarded **Provisional Accreditation** status as a provider for the delivery of the following learning programmes:

Name of Learning programme/Skills programme	Awarded Accreditation status	NQF level	Number of Credits	Expiry Date	Component	Unit Standards / Qualification aligned to Learning programme		Qualification to which the learning program and unit standards are linked / contextualized
						US	US Title	
Further Education and	Provisional	4	150	2023/06/30		<b>-</b>	•	Qualification ID: 57712 LP74630
Training Certificate: Generic Management	Accreditation	NQF Level 4	12	2023/06/30	Core	242824	Apply leadership concepts in a work context	Qualification Title: Further Education and Training Certificate: Generic Management
		NQF Level 4	5	2023/06/30	Core	242815	Apply the organisation's code of conduct in a work environment	NQF Level: 4 Credits: 150 Registration start date:2018-07-01 Registration end date: 20123-06-30 Last date of enrolment: 2024-06-30
		NQF Level 4	5	2023/06/30	Core	242816	Conduct a structured meeting	Last date for achievement: 2027-06-30
		NQF Level 4 10			Core	242822	Employ a systematic approach to achieving objectives	

		2023/06/30			Identify	
					responsibilities of	
NQF			Coro	242821	a team leader in	
Level 4	6		Core	242821	ensuring that	
					organisational	
					standards are met	
NOF		2023/06/30			Manage	
NQF	6		Core	242810	Expenditure	
Level 4					against a budget	
		2023/06/30			Monitor the level	
NQF	_		Coro	0.40000	of service to a	
Level 4	5		Core	242829	range of	
					customers	
NQF	10	2023/06/30	Core	242819	Motivate and Build	
Level 4	10		Core	242019	a Team	
NQF		2023/06/30			Prioritise time and	
Level 4	5		Core	242811	work for self and	
Level 4					team	
		2023/06/30			Solve problems,	
NQF	8		Core	242817	make decisions	
Level 4	0		Core	242017	and implement	
					solutions	
		2023/06/30			Accommodate	
NQF					audience and	
Level 3	5		Fundamental	119472	context needs in	
Level 3					oral/signed	
					communication	

NQF Level 3	5	2023/06/30	Fundamental	119457	Interpret and use information from texts	
NQF Level 3	5	2023/06/30	Fundamental	119467	Use language and communication in occupational learning programmes	
NQF Level 3	5	2023/06/30	Fundamental	119465	Write/present/sign texts for a range of communicative contexts	
NQF Level 4	6	2023/06/30	Fundamental	9015	Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems	
NQF Level 4	5	2023/06/30	Fundamental	119462	Engage in sustained oral/signed communication and evaluate	

						spoken/signed	
						texts	
			0000/00/00				
			2023/06/30			Read/view,	
	NQF	5		Fundamental	119469	analyse and	
	Level 4					respond to a	
						variety of texts	
			2023/06/30			Represent	
						analyse and	
	NQF					calculate shape	
	Level 4	4		Fundamental	9016	and motion in 2-	
	Level 4					and 3-dimensional	
						space in different	
						contexts	
			2023/06/30			Use mathematics	
	NQF .			Fundamental		to investigate and	
						monitor the	
		0			7400	financial aspects	
	Level 4	6			7468	of personal,	
						business, national	
						and international	
						issues	
			2023/06/30			Use the writing	
						process to	
	NQF					compose texts	
	Level 4	5		Fundamental	12153	required in the	
						business	
						environment	
						CHVIIOHHIEHIL	

NQF Level 4	5	2023/06/30	Fundamental	119459	Write/present/sign for a wide range of contexts	
NQF Level 3	4	2023/06/30	Elective	242812	Induct a member into a team	
NQF Level 3	6	2023/06/30	Elective	242814	Identify and explain the core and support functions of an organisation	
NQF Level 3	4	2023/06/30	Elective	13915	Demonstrate knowledge and understanding of HIV/AIDS in a workplace, and its effects on a business sub- sector, own organisation and a specific workplace	
NQF Level 4	8	2023/06/30	Elective	11473	Manage individual and team performance	

## **Staff Details:**

List of Facilitators	Learning Programmes Delivered by Facilitator	Qualifications and Experience
Peter Sadie 6101275147080	Further Education and Training Certificate: Generic Management SAQA I.D. 57712 LP 74630	The following documents were verified and found compliant:  • Director of the Company  • C.V.  • Certified I.D. Copy  • Certified copies of qualifications
List Constituent Assessors	Unit Standards/ Qualifications the Assessor is assessing	Qualifications and Experience
Peter Sadie 6101275147080	Further Education and Training Certificate: Generic Management SAQA I.D. 57712 LP 74630	The following documents were verified and found compliant:  • Proof of Constituent Registration Report as Assessor/Moderator with SSETA valid until 31 March 2020  • Service Level Agreement signed by both parties  • C.V.  • Certified I.D. Copy  • Certified copies of qualifications
List Constituent Moderators	Unit Standards/ Qualifications the Moderator is moderating	Qualifications and Experience
Tlhoki Mofokeng 6602165650083	Further Education and Training Certificate: Generic Management SAQA I.D. 57712 LP 74630	The following documents were verified and found compliant:  • Proof of Constituent Registration Report as Assessor/Moderator with SSETA valid until 31 March 2020  • Service Level Agreement signed by both parties  • C.V.  • Certified I.D. Copy  • Certified copies of qualifications

## 8 Core criteria

Criteria	Comments
1. Policy statement: The	Primary SETA: Services SETA
organization's aims, objectives and	Accreditation Number: 2147
purposes are spelt out	Accreditation Expiry Date: 31 March 2020
	EOS
2. QMS: Outline procedures that	EOS
implement quality management	
3. Review mechanisms: Outline the	EOS
ways in which the implementation of	
policies would be monitored	

4. Programme delivery: Outline how learning programmes would be developed, delivered and evaluated

#### Qualification

Qualification ID: 57712 LP74630

Qualification Title: Further Education and Training

Certificate: Generic Management

NQF Level: 4 Credits: 150

Registration start date:2018-07-01 Registration end date: 20123-06-30 Last date of enrolment: 2024-06-30 Last date for achievement: 2027-06-30

Qualification Rule--The provider has developed all the Core and Fundamental Unit Standards. The total number of credits for the Electives developed is equal to thirty (30). Therefore the provider has met the qualification rules.

The provider has developed the learning material for a Second Language in Afrikaans.

The Learning Material-- Learning material was purchased from I.Q. Skills Academy and the training provider (Imsimbi Training (Pty) Ltd) has been granted the end-user rights to allow for the use of, implementation and customisation of the materials for their own application as required

Curriculum document -- Is in place and satisfactory.

Alignment Matrix—In place

Exit Level Outcomes—In place.

Learner Guide -Is available

Facilitator Guide--In place

Notional hour matrix- In place

Formative Assessment—In place

Summative Assessment—In place

Assessment guide—In place

Final Integrated Summative Assessment – In place

Learner POE guide—In place

Moderator Guide—In place

Internal Moderation Report—In place

5. Staff policies: Outline policies and procedures for staff selection, appraisal and development	Staff selection, appraisal, and development in place
6. Learner policies: Policies and procedures for the selection of learners are outlined, and learners are given guidance and support	Learner entry, guidance and support in place
7. Assessment policies: Outline policies and procedures for forms of assessments that are used and how they are managed	Assessment, moderation and appeals in place. Moderation sample noted as 25%
8. Management system and policies: Indicate the financial, administrative and physical structures and resources of the organization, as well as procedures of accountability within the organization	Tax Clearance Certificate is valid until 2019/04/26 EOS

General Comments:	The provider has satisfied the accreditation requirements.
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# History of Provider Accreditation:

Learning Programme against	Accreditation	SAQA I.D.	NQF	Credit	US Expiry Date
accreditation	Status				
National Certificate: Generic	Provisional	59201 LP 60269	5	162	2023/06/30
Management	Accreditation				
Further Education and Training	Provisional	61595 LP 35928	4	140	2021/06/30
Certificate: Business	Accreditation				
Administration Services					
National Certificate: Project	Provisional	58395	5	120	2023/06/30
Management	Accreditation				
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Name of Evaluator: Buyiselwa Gelese Name of Manager: Tumelo Ngwako

Date: 18 July 2018 Date: 13 September 2018



# Mako

## Signature:

#### 4. Conclusion

- Imsimbi Training (Pty) Ltd has been awarded Provisional Accreditation status on the listed programmes as set out above at this stage until 31 March 2020.
- II) All conditions met in the report above will need to be maintained and improved in order to meet the requirements for accreditation.
- III) You would be required to comply with the reporting procedures of SSETA- Services Sector Education Training Authority.
- IV) A **Monitoring Site Visit** will be conducted at least once during your period of accreditation, and you will be contacted prior to the visit.

Finally, **SSETA- Services Sector Education Training Authority** congratulates **Imsimbi Training (Pty) Ltd** on their achievement.

Name of SSETA Staff member: Ntombi Ndlovu

**Position: Office** 

E-mail Address: Ntombin@serviceseta.org.za

## The Services SETA (Sector Education & Training Authority)

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13 September 2018 Imsimbi Training (Pty) Ltd 114, 3rd Avenue, Fairland, 2030

Tel: 082 607 1554

E-mail: david@imsimbi.co.za

Dear David Sadie

Services SETA Accreditation No: 2147

## RE - Accreditation of Provider - Imsimbi Training (Pty) Ltd - 2012/011910/07

As per the delegation from the Quality Council for Trades and Occupations in terms of the NQF Act (Act No.67 of 2008) and Skill Development Act, 1998 (Act No. 97 of 1998, as amended), this letter serves to confirm that **Imsimbi Training (Pty) Ltd** is accredited as a skills development provider for the following:

Name of Learning / Skills Programme	NQF Level	Number of Credits	Expiry Date	Unit Standards / Qualification aligned to Learning programme		Qualification to which the learning program and unit standards are
				Qual. / US ID	Title	linked / contextualized
Further Education and Training Certificate: Generic Management	4	150	2023/06/30			Qualification ID: 57712 LP74630 Qualification Title: Further Education and Training Certificate: Generic Management NQF Level: 4 Credits: 150 Registration start date:2018-07-01 Registration end date: 20123-06-30 Last date of enrolment: 2024-06-30 Last date for achievement: 2027-06-30

Period of Accreditation: It is valid until 31 March 2020.

A comprehensive report in terms of the evaluation of your application for accreditation will be sent to you Where there are any recommendations and requirements stipulated

please ensure that you provide the **SSETA- Services Sector Education Training Authority** with the required information as per the stipulations.

Your accreditation number must be utilised by **Imsimbi Training (Pty) Ltd** only and may not be used by any other Skills Development Provider.

As an accredited Skills Development Provider you are required to:

- 1. Complete and submit the attached code of conduct to SSETA within 7 working days of receipt of this letter.
- 2. Submit learner enrolments to SSETA within 21 days of the commencement of the approved training intervention.
- 3. Conduct training, assessment and moderation.
- 4. Upload learner achievements in order for external moderation to be conducted by the SSETA.

Skills Development Provider monitoring site visits will continue to be scheduled in accordance with quality assurance standards and practice.

Finally the Services SETA wishes to congratulate **Imsimbi Training (Pty) Ltd** on this achievement and is looking forward to a long association.

Should you require any further information do not hesitate to contact the Services SETA.

Yours sincerely

**Tumelo Ngwako** 

Manager: QMD: Accreditations

E-mail: <u>TumeloN@serviceseta.org.za</u>