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**Date:** 12/09/2024

**Organisation:** Imsimbi Training

**Contact Details:** 068 128 1580

**Email:** faith@imsimbi.co.za

**Your Reference:** 613/R/000460/2019

(Provider Accreditation number)

**Our Reference:** NEO LESAOANE

**Dear Faith Mncube**

**Confirmation of Provider Accreditation**

In accordance with the ETQA Regulation R1127 of the South African Qualifications Authority Act number 58 of 1995 (SAQA Act No. 58 of 1995) Culture, Arts, Tourism, Hospitality and Sport Sector Education and Training Authority (CATHSSETA) is pleased to inform **Imsimbi Training** that it has been awarded the status Accreditation as a provider for the period **01/07/2024 to 30/06/2027** or for the lifespan of the unit standards, subject to prevailing legislation.

**Imsimbi Training** has been accredited to offer the following programmes:

SAQA ID/ CATHSSETA	Title(s)	Level	Programme Type
14113	National Certificate: Food and Beverage Services	Level: TBA: Pre-2009 was L4	Full Qualification
14115	National Certificate: Fast Food Services	NQF Level: 03	Full Qualification
7815	Apply for a job or work experience placement	NQF Level: 03	Unit Standard
7738	Clean and restock drinks machines/equipment	NQF Level: 02	Unit Standard
7735	Clean and store glassware	NQF Level: 02	Unit Standard
7794	Communicate verbally	NQF Level: 03	Unit Standard
7818	Conduct on-the-job coaching	Level: TBA: Pre-2009 was L5	Unit Standard
7844	Contribute to the identification of short term supply needs	NQF Level: 04	Unit Standard
7793	Describe layout, services and facilities of the organisation	NQF Level: 02	Unit Standard

SAQA ID/ CATHSSETA	Title(s)	Level	Programme Type
7801	Describe the sectors of the Hospitality, Travel and Tourism Industries	NQF Level: 02	Unit Standard
7821	Develop self within the job role	NQF Level: 04	Unit Standard
7791	Display cultural awareness in dealing with customers and colleagues	NQF Level: 04	Unit Standard
7612	Handle and dispose of waste	NQF Level: 02	Unit Standard
7829	Handle and record refunds	NQF Level: 03	Unit Standard
7608	Handle and store cleaning equipment and materials	NQF Level: 02	Unit Standard
7813	Identify work opportunities	NQF Level: 02	Unit Standard
7860	Introduce new staff to the workplace	NQF Level: 03	Unit Standard
7869	Maintain a preventative maintenance programme	NQF Level: 04	Unit Standard
7799	Maintain a safe working environment	NQF Level: 02	Unit Standard
7796	Maintain a secure working environment	NQF Level: 03	Unit Standard
7758	Maintain cellars/beverage store room	NQF Level: 03	Unit Standard
11235	Maintain effective working relationships with other members of staff	NQF Level: 03	Unit Standard
7781	Maintain external areas	NQF Level: 04	Unit Standard
7800	Maintain health, hygiene and a professional appearance	NQF Level: 01	Unit Standard
7846	Maintain the cleaning programme for own area of responsibility	NQF Level: 04	Unit Standard
7778	Maintain the drink service	Level: TBA: Pre-2009 was L5	Unit Standard
7839	Maintain the receipt, storage and issue of goods	NQF Level: 04	Unit Standard
7776	Maintain the table service	Level: TBA: Pre-2009 was L5	Unit Standard
7868	Monitor and maintain health, safety and security	Level: TBA: Pre-2009 was L5	Unit Standard
7836	Monitor customer satisfaction	NQF Level: 04	Unit Standard
7820	Operate a payment point and process payments	NQF Level: 03	Unit Standard
7812	Perform basic calculations	NQF Level: 02	Unit Standard

SAQA ID/ CATHSSETA	Title(s)	Level	Programme Type
7841	Plan staff training and development in own area of responsibility	NQF Level: 04	Unit Standard
7866	Plan, organise and monitor work in own area of responsibility	Level: TBA: Pre-2009 was L5	Unit Standard
7732	Prepare and clear areas for counter service	NQF Level: 02	Unit Standard
7734	Prepare and clear areas for drinks service	NQF Level: 02	Unit Standard
7737	Prepare and clear areas for room service	NQF Level: 02	Unit Standard
7740	Prepare and clear areas for table service	NQF Level: 03	Unit Standard
14577	Prepare and clear areas for table service	NQF Level: 02	Unit Standard
7733	Prepare and clear areas for take-away service	NQF Level: 02	Unit Standard
7753	Prepare and serve cocktails	NQF Level: 04	Unit Standard
7773	Prepare and serve spirits and liqueurs	NQF Level: 04	Unit Standard
7756	Prepare kegs and gas cylinders for use	NQF Level: 03	Unit Standard
7822	Prepare written communications	NQF Level: 04	Unit Standard
7774	Prepare, cook and serve food in the restaurant	Level: TBA: Pre-2009 was L5	Unit Standard
7739	Prepare, service and clear function rooms	NQF Level: 02	Unit Standard
7790	Process incoming and outgoing telephone calls	NQF Level: 03	Unit Standard
7745	Provide a carvery/buffet service	NQF Level: 03	Unit Standard
7760	Provide a drink service for licensed premises	NQF Level: 03	Unit Standard
7747	Provide a silver service	NQF Level: 04	Unit Standard
7744	Provide a table drink service	NQF Level: 03	Unit Standard
7742	Provide a table service	NQF Level: 03	Unit Standard
7789	Provide Customer Service	NQF Level: 04	Unit Standard
7854	Provide First Aid	NQF Level: 04	Unit Standard
7769	Recommend, present and serve wines	Level: TBA: Pre-2009 was L5	Unit Standard

SAQA ID/ CATHSSETA	Title(s)	Level	Programme Type
7750	Serve bottled wine	NQF Level: 03	Unit Standard
7827	Source information about self-employment opportunities	NQF Level: 04	Unit Standard
7779	Supervise and maintain beverage storage	Level: TBA: Pre-2009 was L5	Unit Standard
7780	Supervise the running of a function	NQF Level: 05	Unit Standard
7743	Accept and store food deliveries	NQF Level: 04	Unit Standard
7782	Analyse a business and determine the way it functions	NQF Level: 04	Unit Standard
7767	Clean and restock vending machines	NQF Level: 03	Unit Standard
7707	Clean cutting equipment	NQF Level: 02	Unit Standard
7784	Communicate in a business environment	NQF Level: 04	Unit Standard
7785	Function in a business environment	NQF Level: 03	Unit Standard
7705	Handle and maintain knives	NQF Level: 02	Unit Standard
7792	Maintain data in a computer system	NQF Level: 02	Unit Standard
7637	Maintain hygiene in food preparation, cooking and storage	NQF Level: 03	Unit Standard
7786	Operate a Computer	NQF Level: 03	Unit Standard
7697	Prepare and bake food	NQF Level: 02	Unit Standard
7701	Prepare and boil, poach or steam foods	NQF Level: 02	Unit Standard
7678	Prepare and cook battered fish and chipped potatoes	NQF Level: 02	Unit Standard
7704	Prepare and finish reconstituted food	NQF Level: 02	Unit Standard
7664	Prepare and fry food	NQF Level: 02	Unit Standard
7665	Prepare and grill food	NQF Level: 02	Unit Standard
7662	Prepare and microwave food	NQF Level: 02	Unit Standard
7661	Prepare cold and hot sandwiches and rolls	NQF Level: 02	Unit Standard
7659	Prepare fruit for hot and cold dishes	NQF Level: 02	Unit Standard

SAQA ID/ CATHSSETA	Title(s)	Level	Programme Type
7660	Prepare vegetables for hot and cold dishes	NQF Level: 02	Unit Standard
7679	Prepare, assemble and cook pizza products	NQF Level: 03	Unit Standard
7677	Prepare, cook and assemble food for quick service	NQF Level: 02	Unit Standard
7699	Prepare, cook and assemble hot filled baked potatoes	NQF Level: 02	Unit Standard
7741	Prepare, cook and present coated chicken	NQF Level: 03	Unit Standard
7788	Process payments	Level: TBA: Pre-2009 was L5	Unit Standard
7761	Provide a counter service	NQF Level: 03	Unit Standard
7763	Provide a take-away service	NQF Level: 03	Unit Standard
7787	Sell products or services	Level: TBA: Pre-2009 was L5	Unit Standard

Any additions in accreditation scope will be communicated via a letter of extension.

Full detail of accreditation status and scope of accreditation will be printed on the Provider Accreditation certificate.

Kind Regards,



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ETQA Manager

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